

CRO Number - 248134

COPE Galway CLG
Trustees' Report & Financial Statements
Year Ended 31 December 2020

COPE Galway CLG

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COPE Galway CLG

Directors and Other Information

Directors	Mr Eamon Bradshaw (Chair) Fr Joseph Roche Mr Seamus Lennon Mr Padraic Timon Ms Caroline Healy (appointed 19 th June 2020) Ms Aisling Heaney (appointed 19 th June 2020) Ms Suzanne Moloney (appointed 19 th June 2020) Mr Enda McGuane (appointed 19 th June 2020) Mr Colm Feeney (appointed 19 th June 2020) Ms Máire Treasa Ní Dhubhghaill (appointed 18 th September 2020) Ms Ciara Greaney (Appointed 12 th February 2021) Ms Colette Mangan (Appointed 12 th February 2021) Mr Colm O'Donnellan (Appointed 12 th February 2021) Ms Ariana Dunne (Appointed 23 rd April 2021) Ms Hannah Kiely (resigned 20 th December 2020) Mr Paul Dilger (resigned 18 th September 2020) Mr Sean Silke (resigned 18 th September 2020) Mr Padraig Cunningham (resigned 18 th September 2020) Dr Deirdre Squires (resigned 18 th September 2020) Mr Adrian Callanan (resigned 18 th September 2020)		
Secretary	Mr Neil McNeill		
Company Number	248134		
Charity Number	6339		
CRA Number	20011314		
Auditors	DHKN Limited Galway Financial Services Centre Moneenageisha Road Galway		
Bankers	Bank of Ireland Eyre Square Galway	KBC Bank Ireland Sandwith St Dublin 2	
Solicitors	Purdy Solicitors Corrib Castle Waterside Galway	William F Semple & Co Lough Corrib House Waterside Galway	Ronan Daly Jermyn Aengus House Dock Street Galway
Registered Office	Offices 2-5 Calbro House Tuam Road Galway		

COPE Galway CLG

Year Ended 31 December 2020

Directors' Report

The directors present their annual report and audited financial statements for the year ended 31 December 2020.

Financial Reporting Framework

The financial statements prepared by COPE Galway CLG are in accordance with the Statement of Recommended Practice (SORP) applicable to charities and in accordance with accounting standards issued by the Financial Reporting Council, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102").

Objectives, Activities and Achievements

COPE Galway is a local Galway organisation providing services and supports for people affected by homelessness, women and children experiencing domestic abuse, and older people.

Vision

Our vision is a community where every person is valued, cared for and supported at every stage of life.

Mission

Our mission is to make a difference by empowering people, creating change and strengthening communities.

Executive Summary

COPE Galway delivers essential social services across Galway City and County. In 2020, we have continued to deliver significantly responding to 2616 people across our three service areas.

The Covid 19 pandemic represented the single biggest challenge to our work from March 2020 and throughout the entire year. Given our three service areas, it was imperative that all our services remained operational and responsive, in order to protect some of the most vulnerable in our community. It was also essential that we remained responsive for the many who were more adversely affected by the virus than others, namely older people, women and children experiencing domestic abuse and people affected by homelessness. At a time when globally, home was seen as the safest option, staying home posed significant challenges for many.

Our work was challenged in a variety of ways, namely:

1. Protecting our clients whilst continuing to offer services
2. Protecting our staff and volunteers to be in a position to continue to deliver services safely
3. Protecting our revenue streams.

As a result of the enormous efforts of all involved in the delivery of our services and supports, and with the support of our funders, donors and the public, we managed largely to achieve all three goals. For this, we are grateful to all who worked with us and for us. Our challenges in this regard continue into 2021, whereby we continue to remain vigilant at all levels. We are hopeful that the vaccine rollout will offer the level of protection required by our citizens, so that we are able to return to a fully open and functioning community support for our most vulnerable.

Services

The company operated the following services during 2020:
(For a descriptor of individual services see Appendices 1 - 3)

Addressing Homelessness in 2020

The single biggest challenge faced by our homeless services in 2020 was to offer a safe space for all, to provide the protection of a 'home' in an environment conducive to social distancing, thus preventing the risk of catching and spreading the Covid 19 virus. In the first instance, this required us to make provision for people to be able to self-isolate.

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Corrib Haven (from where the Family Hub operated) was repurposed to accommodate single people from across the homeless hostels and other shared settings who were required to self-isolate due to Covid19. Five self-contained housing units were made available by the local authority and were prepared and fitted out to accommodate homeless and Traveller families for Covid 19 self-isolation purposes also. Furthermore, an entirely new hostel was set up to accommodate up to 30 single people who would otherwise be in dorm-type facilities or sleeping rough on our streets. This additional emergency accommodation service came into operation on 25 March 2020 in a city centre location, and relocated to Glen Oaks Hostel in September 2020, incorporating a self-isolation facility. This was further expanded in November 2020, to operate the Cold Weather Response for the winter of 2020/21.

Throughout 2020, all our services relating to homelessness continued to operate fully, with strict Covid 19 protocols in place to protect all. Significant support and guidance was available to us in this regard by the multi-disciplinary team in place locally for homeless services, the HSE and the public health department, resulting in safe environments and work practices for all involved.

Despite the challenges and restrictions posed due to the pandemic during 2020, COPE Galway's homeless services worked with and supported 1,157 people. This included 606 single people and 138 families with 350 children.

Access to suitable accommodation for single people and families continues to challenge us across our homeless services.

See appendix 1 for descriptions of COPE Galway Homeless Services and Supports

Addressing Domestic Abuse in 2020

2020 has been a particularly challenging year in terms of the rise in domestic abuse across our nation – this has also been reflected in Galway. The onset of the pandemic brought about a very worrying situation for women and children experiencing domestic abuse. The sanctuary of the home was already compromised by abuse, and the lockdown measures exacerbated this even further. Under such circumstances, we were fully committed to maintaining services with zero infection and at the end of 2020, we achieved both. We are most appreciative of the support of Tusla, both nationally and locally, during this most difficult of years.

One of the key achievements for our service in May 2020 was the opening of our new facility, Modh Eile House. This offers accommodation in an environment which fully supports safe Covid 19 protocols and social distancing measures, and also increased capacity by an additional 50%. As well as nine fully self-contained apartments, Modh Eile house also incorporates Solas Og Children's Service, including a large bright playroom, a teens' room and outdoor play space. The building also supports drop-in and outreach appointments. The move to Modh Eile was something that could never have happened without the support of the community in Galway. The Sisters of Mercy, statutory and community partners, families and workplaces, small and large businesses and so many supporters and friends, all helped to make it a reality. Together, we are making Galway a place where our women and our children live safe lives – our community deserves no less.

603 women availed of COPE Galway's domestic abuse service in 2020 – approximately 13% of these stayed in our refuge. The other women we worked with were supported in the community.

See Appendix 2 for descriptions of COPE Galway Domestic Abuse Services and Supports

Senior Support Services

Our work with older people in Galway is focused entirely on *Supporting Healthy Independent Ageing at Home*. This became a critical response throughout 2020 as the threat from Covid 19 meant that more older people than ever before were confined to home, becoming increasingly isolated from family, friends and the community.

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Directors' Report

Our Community Catering service was in a position to immediately respond to the enormous increase in demand for meals as a result of Covid 19. In our determination to secure the continuity of our services, to rapidly scale up and to ensure compliance with Covid 19 guidelines, we added two additional production shifts and divided our core team among these shifts. This also necessitated some of our long-standing volunteers in older age to step down for their own safety. We also benefited from the expertise of other new volunteers from the hospitality industry and other sectors where companies closed temporarily. The new system remains in place and thankfully, meals were delivered on schedule every day, ensuring that no older person, that we were aware of, went without a meal.

We also reached out and maintained contact with older people known to us through our Community Catering meals service, drop-in centre and community projects to offer any help needed and put practical supports in place for those who needed it – such as shopping, prescription and pension collections.

We produced and distributed an information leaflet on 'staying safe', we set up a helpline and offered a weekly check-in call to approximately 35 older people living alone, providing security and peace of mind for those who needed it. Over time, the focus of our support moved from practical issues, to supporting individuals to find ways to support their own mental and physical health. Knitting kits, library books and exercise sheets were offered.

We also set up a new phone befriending project called 'Time to Care', helping to maintain the mental and physical health of our clients, to increase wellbeing and to offer some companionship.

In 2020, we produced and delivered 68,755 meals to people's homes, lunch clubs and COPE Galway Services for 735 older people. We also supported 121 people with additional community supports.

As the effects of the pandemic accumulated during 2020, the narrative about ageing and older age became increasingly concerning, often categorising the entire demographic unfairly as frail, ill or dependent. We took the opportunity of Positive Aging week in October to highlight the amazing contributions of so many older people throughout Galway City and County (see more information in the advocacy section below). We also completed an 'Ageing Well in Galway' seminar series, which moved to an online platform, with a focus on giving information and a voice to older people to support them to advocate for themselves.

We are deeply grateful for the support which enabled us to continue to provide and adapt our services for older people in Galway throughout the Covid 19 crisis. We received additional support from the HSE, Galway City and County Councils, Medtronic, The Ireland Funds, Comic Relief and many more.

See Appendix 3 for descriptions of COPE Galway Supports and Services for Older People

Supports

Employees

We had approximately 150 skilled staff employed with COPE Galway during 2020. This staff works in diverse teams across a wide range of functions throughout our different services, to help meet the various needs of our clients in Galway City and County including project workers, outreach workers, community support workers, residential hostel workers, night support workers, team leads, chefs, fundraising and communications staff, administration staff and others.

All roles are essential in supporting the delivery of our front line services - never was this more evident than throughout 2020. Our team showed commitment above and beyond, taking on roles and tasks not normally part of their work, adapting to new ways of working due to Covid 19 restrictions, and continuing to come to work every day throughout the various degrees of lockdown, even while struggling with their own anxieties and fears for themselves and their families. Their commitment to their work is what made it possible for us to continue to deliver our essential services and to keep people safe. For this, we thank one and all sincerely.

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Volunteers

2020 was a year of great change for our volunteer team at COPE Galway. At the outset of the pandemic, it was necessary for some of our long standing volunteers in older age to step down for their own safety. However, we benefited from the expertise of other new volunteers from the hospitality industry and other sectors where companies closed temporarily, as was mentioned previously. This was most evident in our Community Catering meals service, and ensured continuity in responding to growing numbers of older people requiring meals during lockdowns. Our charity shop volunteers also had a volatile year with the shop closing for long periods, but we look forward to welcoming them all back in 2021.

During 2020, our 'Ageing Well in Galway: Community Support & Advocacy Programme' was cancelled due to the Covid 19 pandemic. However, very quickly, the programme embraced a new platform of communication - Zoom. A team of volunteers from Thermo King were recruited to support the participants to 'Get Online with Zoom', a movement that was also happening on a national level. The sessions were successfully delivered to all the participants via the Zoom platform.

Our volunteers make a vital contribution to COPE Galway in so many ways, supporting us in our work by carrying out an incredible range of activities. However, this volunteering is a two-way process. COPE Galway, through its volunteer programme, allows people to connect to their community, provides an opportunity for people to build on their skills and employability, and improves mental and physical health. We look forward to continuing with our wide range of volunteer opportunities in 2021. Without the commitment and hard work of the amazing individuals and groups who volunteer with us, we could not support the people who need our services.

Corporate Volunteering Engagement Programme (Helping Hands Projects)

The health, economic and social impact of the Covid 19 pandemic has created serious unprecedented challenges for many sectors in our society. This includes COPE Galway's relationship with the corporate partners in our community who have participated regularly in our 'Helping Hands Engagement Projects' over the years. In the spring of 2020, all of our community engagement projects were postponed or cancelled, as workplaces adapted to remote working and COPE Galway adopted new safety practices. However, towards the end of the year, we successfully partnered with the following companies: Fidelity, in a virtual IT Skills Project, and Medtronic and CISCO in our Christmas Donations project. We are incredibly grateful to all these employees for volunteering in such challenging times and donating their time and skills with such enthusiasm.

Advocacy

A key role of COPE Galway's staff and volunteers is supporting people to secure their rights and entitlements. This forms an important part of our daily one-to-one work and is focused on improving our clients' quality of life. COPE Galway is also working to bring about changes in legislation, policy and practice - to address inequalities and disadvantage in society, and to make real and lasting differences to people's lives.

COPE Galway advocates for change, making regular submissions and contributing to dialogue around the various issues that affect our clients. In 2020, we made submissions on a range of matters including:

- Department of Employment Affairs and Social Protection Public Consultation on the development of the Department's Statement of Strategy 2020 - 2023
- Department of Housing, Local Government and Heritage Call for Submissions: Statement of Strategy 2021 - 2025
- Submission to Budget 2021
- Galway County Development Plan 2022 - 2028, Issues Paper
- Review of the Child Care Act 1991
- Strategy for the Criminal Justice System
- Sandy Road Development Plan

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- Submission on the National Minimum Wage
- Working Draft of Volunteering Strategy 2020 - 2025
- The Department of Rural and Community Development statement of strategy.

To advance our advocacy objectives, we also participate in a number of forums at local, regional and national level, which also contributes to changes in legislation, policy and practice.

One of the highlights of our advocacy work in 2020 was Positive Ageing Week, which gave us the opportunity to counterbalance the negative narratives which had emerged regarding older people during the pandemic. As part of Positive Ageing Week, we highlighted the amazing contributions that older people make in our communities across Galway.

Throughout 2020, we worked together with Age Action and other agencies to identify and share stories of some of the many older people in our communities who epitomise healthy and active ageing. Local media featured some of their stories and interviews, in addition to featuring letters written by children to their grandparents, and other older people who inspired them. Other Positive Ageing Week activities included an exhibition of 'Positive Ageing-Inspired Art' from the Galway Art Club, and 'Festival in a Van' - a series of pop-up musical performances brought to older people's residential areas by Galway 2020 European Capital of Culture. We also had Mayor Cubbard and local musician Matt Keane join our meal delivery volunteers and bring special deliveries of flowers and goodie bags to our clients.

We also conducted a number of public awareness campaigns during 2020. The majority of these related to supporting the government in publicising up-to-date information about the developing pandemic, and how to keep safe. We also supported the government in highlighting the issue of domestic abuse and ensuring that women had information in terms of how to access services and supports.

COPE Galway was also part of the local 'Community Call' forums, set up in March by our two local authorities to coordinate the city- and county-wide response to protecting and supporting our most vulnerable, with a focus on our older citizens. This intense and extensive level of working together across so many entities was vital in reaching those who needed it, with practical support and information. This way of working together most certainly offers a pathway for ongoing and future collaborations at a local level.

COPE Galway Funding Model

COPE Galway's annual budget requirement in 2020 was approximately €7.5m.

74% of our funding comes from our three State funders - The HSE, Tusla and the Local Authority, and the remaining 26% comes from a combination of fundraising and donations, grants, earned income and service charges.

One of COPE Galway's strategic priorities is to achieve a Sustainable Funding Model during the next five years, which essentially means:

- Securing adequate State funding to cover the full cost of delivering services on behalf of the State
- Developing and growing sources of fundraising revenue, grant income and earned income, which are used to finance initiatives and projects designed to make a difference to the lives of our clients

Fundraising, Grant and Earned Income in 2020

At the start of the pandemic, we revised our fundraising and earned income budget for the year, anticipating a fall in fundraising revenue of 25%. Thanks to Stability grant funding from the State and corporate and public support, however, the financial impact of the pandemic in 2020 was not as severe as expected.

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In 2020, revenue generated from fundraising, grants and earned Income was €1.51m, broken down as follows:

- Fundraising & Donations €864,559
- Grants including Corporate Philanthropy €449,702
- Charity Shop €83,144
- Meals4Health Social Enterprise €115,177

Fundraising Activities in 2020

Corporate Fundraising	25%
Community	13%
Regular individual giving	14%
Individual giving – donations & appeals	32%
Capital fundraising	8%
Legacy	2%
COPE Galway events	6%

An examination of fundraising channels shows that individual giving, regular giving, one-off donations and emergency appeal response, account for almost half of our fundraising income. This is followed by corporate fundraising and donations, including the annual Business Leaders Sleep Out.

Corporate Giving

Our corporate partners continued to support COPE Galway in 2020, adapting fundraising, sponsorship and volunteering initiatives in line with Covid 19 restrictions. As well as financial support, corporate supporters donated products, services and skills in-kind.

Community

Covid 19 has had an impact on how we fundraise, with all face-to-face fundraising activities and campaigns moved online. We had a strong response to our Covid 19 emergency appeal and when, for the first time in 31 years, we couldn't come together for our annual Christmas Day Swim, we adapted and introduced a successful 10-day 'Swim Where You Are' campaign.

Regular Individual Giving

The COPE Galway tribe of regular and committed donors continued to grow in 2020, providing an important source of regular, steady income which allows us to plan for the future. We share the impact of our work through newsletters and on social media, where we thank our donors and let them know how important their donations are to the lives of the people we support.

Grant Income and Philanthropy

We received significant private and corporate philanthropic support via The Medtronic Foundation, The Ireland Funds and Community Foundation Ireland in 2020. This funding supported us in responding to increased demand for our services, allowing us to scale up existing services and add additional services as needed. Philanthropic support through an Ireland Funds donor advised fund allowed us to continue to develop our child-centred domestic abuse service at Modh Eile House.

Charity Shop

As a non-essential retail outlet, our charity shop was closed for four months in 2020, but still generated an income of €83,144. We acknowledge with sincere thanks all who supported the shop through donations and custom, and the team who manage the enterprise, which provides such a valuable resource to the Galway community.

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Meals4Health Social Enterprise

COPE Galway's social enterprise Meals4Health became the service in Galway to support the nutritional needs of the significantly increased number of older people who remained at home during 2020. The number of meals delivered through Meals4Health increased by 570% in 2020, and as well as delivering healthy, nutritious food, our staff and volunteers also delivered regular information, treats and surprises such as the Galway Advertiser, flower bulbs, Easter Eggs, Covid 19 information and exercise leaflets. The growth in Meals4Health contributed to an overall increase in demand for COPE Galway's meal services of 13%.

The directors wish to thank everyone who supported COPE Galway in 2020 when the support of our community was needed more than ever. Through this generosity, COPE Galway was able to raise in excess of €1.5m across all our fundraising, grant and earned income channels, towards the continued delivery of our essential services and to offer connection, safety, and encouragement to those most isolated and vulnerable in our community.

Financial Review

The operating income for 2020 (excluding Private Emergency Accommodation Funding of €4,163,671 and Capital Assistance Scheme funding of €619,431) was €8.6m. 74% of total income was received from statutory bodies (Galway City Council 36%, HSE 23%, Tusla 14%, Galway County Council 1%). A further 9% was generated from service charges. The remaining 17% came from smaller bodies (1%) and the generosity of the public in the form of donations and support for our fundraising activities (16%).

The total cost of operating our services in 2020 was €11.7m. After you exclude Private Emergency Costs of €4,163,671, the total costs comes approx. €7.5m and is analysed as follows: Services 85%, Administration 11% and Fundraising 4%.

The retained surplus for the financial year amounted to €1,699,508 (2019: €2,099,369) and this was transferred to reserves at the year end. The net income figure is a direct result of SORP accounting. SORP accounting states that all income must be shown in the Statement of Financial Activities (incorporating the income and expenditure account) including the following income, which would normally be credited to the balance sheet and not included in income in the income and expenditure account.

	2020	2019
	€	€
Capital Funding for Domestic Violence refuge	314,431	1,746,018
Capital Funding for the purchases of Rental Property	305,000	25,275
Capital Fundraising surplus for Modh Eile House	-	302,133
Increase / (decrease) in funds designated for a specific purpose	126,721	165,861
Tusla funds received for 2020 for the Domestic Abuse Service	73,013	93,493
Tusla funds received for Solas Og programme	-	5,000
Cold Weather Response 2020 Surplus	229,989	-
HSE funds received for 2021 COVID 19 Self Isolation programme	218,886	-
Housing First funds received for 2020	30,945	31,228
Total	<u>1,298,985</u>	<u>2,369,008</u>

A full analysis of reserves at 31 December 2020 is presented in the Statement of Changes in Funds on page 22. At the end of the year, the company has assets of €8,903,351 (2019: €6,665,113) and liabilities of €1,257,553 (2019: €718,823). The net assets of the company have increased by €1,699,508.

Reserve

COPE Galway's new strategy 2020 - 2025 has committed to establishing a dedicated reserve to set aside a three-month operational fund. This will be achieved over the five years of the strategy by setting aside

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10% of fundraising income in 2021, and an additional 10% for each of the following four years, reaching a level of 50% of fundraised income by 2025.

Post Balance Sheet Events

The Board of Directors has very carefully reviewed the charity's activities and available resources in the period following the balance sheet date and in light of the Covid 19 pandemic, which has had a significantly negative impact on the Irish and global economies in 2020 / 2021. They have considered the support being made available by the Irish Government and the resources available within the charity should it be required. In their opinion, the charity will be in a position to continue to operate through the current difficult period and has sufficient liquid reserves to absorb any losses or disruption to activities caused by Covid 19 for at least 12 months from the date of signing the financial statements. The directors are therefore confident that the charity will continue and that the financial statements should be prepared on a going concern basis. There have been no other significant events affecting the company since the year end.

Accounting Records

The directors acknowledge their responsibilities under Sections 281 to 285 of the Companies Act 2014 to keep adequate accounting records for the company. In order to comply with the requirements of the act, a full-time financial controller is employed. The accounting records of the company are kept at the registered office and principal place of business at Calbro House, Tuam Road, Galway.

Strategy

COPE Galway launched a new strategy in October 2020, coinciding with the ongoing and developing Covid 19 pandemic. While this brings even more uncertainty and unpredictability to our operating environment, we still must plan and manage our path forward. Our new strategy 'MAKING A DIFFERENCE: Empowering People, Creating Change, Strengthening Communities' gave us the opportunity to take stock, reflecting on our successes to date and what we can improve on. Working on the strategy has also enabled us to think about the type of community and society we want to create - a community where every person is valued, cared for and supported at every stage of life.

In moving ahead with our new strategy, we must plan with two complex contexts in mind and within the new conditions created globally by the Covid 19 pandemic.

These contexts are:

1. Remaining effective in providing person-centred, demand-led services in emergency and crisis situations.
2. Planning for a changed social and economic landscape over the next five to ten years, where we will need to invest more in prevention and early engagement work to increase people's capacity and resilience to cope with challenges.

This underpins our strategic focus on **Prevention and Early Engagement** and on **Responsiveness**. Our commitment to support the wellbeing and development of **Our People** will drive the effectiveness and high quality of our work. Our **Advocacy** agenda will help inform and shape the ways that we describe, measure and communicate our **Impact**. This, in turn, will help drive the development of a more realistic and **Sustainable Funding Model** that supports the delivery of this strategy in 2020-2025.

While our strategic focus is clear, we continue to acknowledge the many challenges and difficulties that are around us and ahead of us. We must now plan on the assumption that we are facing another deep economic recession and the prospect of social distancing for the foreseeable future, arising from the Covid 19 pandemic. Our implementation plan for this strategy reflects the reality and practicalities of these circumstances.

COPE Galway's Board of Management thanks everyone who contributed to the development of this new strategy, which directs our work in Galway for the coming years. During the preparation of this plan, a wide

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range of people and organisations across our community and at a national level gave generously of their time and knowledge to help us chart a path ahead in these times of great uncertainty. They assisted us to understand and set our priorities for the coming years. Thanks also to all in COPE Galway who deliver on our strategy and who ultimately make the difference in the lives of those we reach out to in our work.

Finally, thanks to all who support us in our work - our funders, donors and the people of Galway. We look forward to delivering our new strategy on your behalf and to working towards our vision of a community where every person is valued, cared for and supported at every stage of life.

Principal Risks and uncertainties

The directors have identified that the key risks and uncertainties the organisation faces relate to:

- The risks associated with the Covid 19 pandemic to the safety of our clients, staff, and volunteers, and to continued delivery of the essential services we provide.
- The chronic lack of housing for clients of our services.
- The risk of inadequate resources to support a fit for purpose organisational structure to meet increasing service needs and compliance requirements and associated IT infrastructure, in accordance with company, governance, health and safety, GDPR and other legislation.
- Inadequate resources to support appropriate salary levels equating to those in the statutory sector leading to difficulties in retention and recruitment.

The company mitigates these risks as follows:

- Operating to the highest standards of infection control across all services as per our Covid 19 protocols and according to ongoing government advice.
- Continuing to develop a strong advocacy function to support clients to access housing, and developing a property portfolio to meet some needs, particularly for single people according to our property strategy.
- Continuing to lobby funders for a model of funding which recognises the importance of increased funding in line with increasing needs, and to support a fit for purpose support and pay structure enabling best practice service delivery and standards.
- Continually monitoring the level of activity, preparing and monitoring its budgets targets and projections.
- Developed a strategic plan which will allow for the increase and diversification of funding and activities; and taking into account the changed landscape relating to Coronavirus Covid 19.
- Closely monitoring emerging changes to regulations and legislation on an on-going basis.

Internal control risks are minimised by the implementation of procedures for authorisation of all transactions and projects. Procedures are in place to ensure compliance with governance standards, health and safety of staff, volunteers, clients and visitors to the centres and all other legislative requirements.

Structure, Governance and Management

COPE Galway has been providing social services in Galway since the 1970s. As required by the Companies Act 2014, the company adopted an updated constitution in October 2016 and the name was changed officially to COPE Galway company limited by guarantee.

The company does not have a share capital and consequently, the liability of members is limited, subject to an undertaking by each member to contribute to the net assets or liabilities of the company on winding up such amounts as may be required, not exceeding one Euro (€1).

The charity has been granted charitable tax status under Sections 207 and 208 of the Taxes Consolidation Act 1997, Charity No CHY 6339 and is registered with the Charities Regulatory Authority no: 20011314.

In accordance with best governance practice, COPE Galway continues to operate to the highest standards of transparency and accountability. As an organisation, we manage our resources efficiently in order to deliver the best possible service at the least cost.

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COPE Galway is preparing a submission for the Charities Regulator to demonstrate our compliance with the new Charity Governance Code. We are also compliant with the Statement of Guiding Principles for Fundraising, and the Voluntary Regulation Code for Housing Associations. Our Board of Management is 100% voluntary.

Directors and Secretary

The present membership of the board is listed in the information page.

During 2020, COPE Galway's Board of Management held six board meetings, with 89% attendance overall. The following table indicates various seat allocations, meeting attendance and years of service:

Board Member	Role/Representative	Term in years As of 2020	Attendance at Board meetings
Eamon Bradshaw (Chairman)	Business Representative	3	6/6
Fr Joseph Roche	Diocesan Representative	3	4/6
Hannah Kiely	Governance	8	6/6
Padraig Cunningham	Staff Representative	4	4/5
Paul Dilger	Marketing & Communications	7	6/6
Sean Silke	Human Resources	7	3/5
Deirdre Squires	Older Persons' Representative	3	4/5
Adrian Callanan	Business Representative	3	4/5
Seamus Lennon	Quality	2	6/6
Padraic Timon	Business representative	1	5/6
Ashling Heaney	Customer services representative	1	3/3
Suzanne Moloney	Enterprise/ business representative	1	3/3
Caroline Healy	HR representative	1	3/3
Maire Treasa Ni Dhubhgail	Media representative	1	2/2
Enda McGuane	Property representative	1	2/2
Colm Feeney	Business representative	1	2/2

A new sub committee structure was established in October 2020 to support the delivery of our new strategy 2020-2025. 4 new sub committees were established (Prevention & Advocacy, Responsiveness & Impact, Our People, Revenue Generation). The Property sub committee became a committee in its own right, and a separate Finance & Funding committee was established. (Note: Three funding related meetings, all attended by Padraic Timon, took place in 2020 but the formal committee convened in January 2021). The Audit & Risk Committee continued as previously.

In 2020, members of the board sat on various sub committees as follows:

Subcommittee	No. of meetings 2020	Board Member	
Prevention & Advocacy	1	Maire Treasa Ni Dhubhgail	0/1
Responsiveness & Impact	1	Ashling Heaney	1/1
Our People	4	Caroline Healy	4/4

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Revenue Generation	2	Colm Feeney Suzanne Moloney	2/2 2/2
Property	3	Adrian Callanan Fr Joe Roche Enda McGuane Martin Corless (External representative)	2/2 0/3 2/2 3/3
Audit & Risk	4	Seamus Lennon Bernadette Costello (External representative)	4/4 4/4

Audit Committee

The audit committee has been established to assist the Board of Directors in meeting its responsibilities in;

- (i) preparing the Annual Report and financial statements in accordance with applicable Irish law and accounting framework (SORP and FRS 102)
- (ii) Ensuring the company maintains proper accounting records
- (iii) Compliance monitoring in recognition of the growing compliance and regulatory requirements

Remit of Committee

Oversight function, which gives assurances to the board that there are adequate systems and controls in place to enable COPE Galway to meet its legislative requirements, best practice, and stewardship regarding the income received and spent. This involves ensuring that we have standard procedures in place which we are complying with and receiving external assurances to that effect. The committee also oversees our risk management process and compliance with various legal and governance requirements including the Charities Act, health & safety, company law, GDPR, Children First legislation, and governance relating to service level agreements of our various funders.

Membership During 2020

Seamus Lennon (Board member), Bernadette Costello (External independent representative)
 In attendance: Neil McNeill Head of Finance, Jacque Horan CEO.

Meetings

Four Meetings of the Audit & Risk committee took place in 2020.

The following summarises the work addressed and achieved by the Audit & Risk Committee of COPE Galway during 2020

Entity	Action
HSE/Tusla	Service Level Agreements signed
Revenue	Annual external audit of accounts completed and submitted, indicating a clean audit outcome
Internal / Charities Regulator	Internal self assessment of compliance with Charities Regulator Governance Code conducted
Housing Agency	Annual charter of commitment signed by board

COPE Galway CLG
Year Ended 31 December 2020
Directors' Report

Annual Report	Annual report completed
Charities Regulator	Annual return submitted
Health & Safety	Health & Safety risk assessment across all services, and external audit of compliance with Health & Safety legislation
GDPR	GDPR gap analysis addressed according to priority areas GDPR online training rolled out

This concludes the Directors report for 2020 on behalf of the board;



Mr Eamon Bradshaw
Director



Mr Seamus Lennon
Director

COPE Galway CLG

Year Ended 31 December 2020

Directors' Responsibilities Statement

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with Irish law and regulations.

Irish Company law requires the directors to prepare financial statements for each financial year. Under the law the directors have elected to prepare the financial statements in accordance with the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the accounting standards issued by the Financial Reporting Council, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102"). Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as to the financial year end and of the profit or loss of the company for the financial year and otherwise comply with the Companies Act 2014.

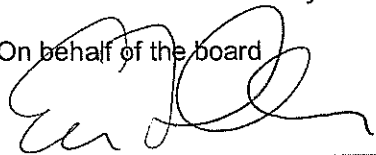
In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

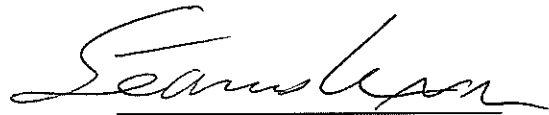
The directors are responsible for ensuring that the company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets liabilities, financial position and profit or loss of the company to be determined with reasonable accuracy, enable them to ensure that the financial statements and directors' report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in Ireland governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

On behalf of the board



Mr Eamon Bradshaw
Director



Mr Seamus Lennon
Director

DATE: 21/5/21

COPE Galway CLG

Independent Auditors Report to the Members of COPE Galway CLG on the audit of the financial statements for the year ended 31 December 2020

Opinion

We have audited the financial statements of COPE Galway CLG for the financial year ended 31 December 2020 which comprise of the Statement of Financial Activities (incorporating Income and Expenditure Account), the Balance Sheet, the Statement of Changes in Funds, The Statement of Cashflows and the related notes to the financial statements, including a summary of significant accounting policies set out in note 1. The financial reporting framework that has been applied in their preparation is the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland as adapted by Section 1A of FRS 102 and the Companies Act 2014.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31 December 2020 and of its profit for the financial year then ended;
- have been properly prepared in accordance with FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland as adapted by Section 1A; and
- have been prepared in accordance with the requirements of the Companies Act 2014.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which ISAs (Ireland) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

COPE Galway CLG

Independent Auditors Report to the Members of COPE Galway CLG on the audit of the financial statements for the year ended 31 December 2020 (continued)

Other Information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2014

In our opinion, based on the work undertaken in the course of the audit:

- we have obtained all the information and explanation which we consider necessary for the purpose of the audit;
- The accounting records of the company were sufficient to permit the financial statements to be readily and properly audited;
- The financial statements are in agreement with the accounting records;
- The information given in the Directors Report is consistent with the financial statements; and
- The Directors report has been prepared in accordance with the Companies Act 2014.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions required by sections 305 to 312 of the Act are not made. We have nothing to report in this regard.

Responsibilities of directors for the financial statements

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the management either intends to liquidate the company or to cease operations, or have no realistic alternative but to do so.

COPE Galway CLG

Independent Auditors Report to the Members of COPE Galway CLG on the audit of the financial statements for the year ended 31 December 2020 (continued)

Auditor's responsibilities for the audit of the financial statements

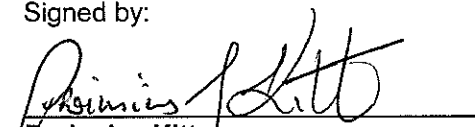
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA website at: http://www.iaasa.ie/getmedia/b2389013-1cf6-458b-9b8f-a98202dc9c3a/Description_of_auditors_responsibilities_for_audit.pdf. This description forms part of our audit report.

The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Signed by:


Proinsias Kitt
For and on behalf of:
DHKN Limited
Galway Financial Services Centre
Moneenageisha Road
Galway

Date: 21-5-2021

COPE Galway CLG
Year Ended 31 December 2020

Statement of Financial Activities (incorporating Income & Expenditure Account)

	Notes	2020 Unrestricted €	2020 Designated €	2020 Restricted €	2020 Total €	2019 Total €
Income & Endowments from:						
Donations & Legacies	3	583,527	209,975	71,057	864,559	1,103,424
Charitable Activities	3 3A	735,675	236,702	11,402,794	12,375,171	11,671,539
Other Trading Activities		83,144	-	-	83,144	182,096
Investments	4	-	-	-	-	128
Other		63,825	-	-	63,825	17,480
Total Income		1,466,171	446,677	11,473,851	13,386,699	12,974,667
Expenditure on						
Raising Funds	5	230,785	-	-	230,785	413,406
Fundraising		55,138	-	-	55,138	74,687
Shop						
Charitable Activities	5	-	165,918	8,572,259	8,738,177	8,275,321
Homelessness Services		-	113,274	1,403,101	1,516,375	1,160,355
Domestic Abuse Services		-	85,265	773,900	859,165	764,284
Senior Support Services	5	113,800	-	-	113,800	109,910
Marketing & Communications	6	68,781	1,938	103,032	173,751	77,335
Other		468,504	366,395	10,852,292	11,687,191	10,875,298
Total Expenditure		997,667	80,282	621,559	1,699,508	2,099,369
Net income/(expenditure)		468,504	366,395	10,852,292	11,687,191	10,875,298
Transfer between funds						
Between Unrestricted and Restricted	8	(431,284)	-	431,284	-	-
Between Unrestricted and Designated	8	(60,000)	60,000	-	-	-
Net movement in Funds		506,383	140,282	1,052,843	1,699,508	2,099,369

The financial statements were approved by the Board of Directors on _____ They were signed on its behalf by:

  DATE: 21/5/2021

Mr Eamon Bradshaw
Director

Mr Seamus Lennon
Director

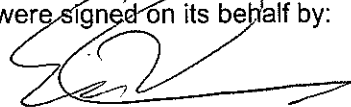
COPE Galway CLG

Year Ended 31 December 2020

Balance Sheet on as at 31 December 2020

		2020	2019
	Notes	€	€
Fixed Assets			
Property, Plant and Equipment	12	6,365,719	5,421,875
Current Assets			
Stock		3,627	10,979
Debtors	13	303,193	361,533
Cash at Bank and in hand	14	<u>2,230,812</u>	<u>870,726</u>
		2,537,632	1,243,238
Creditors: amounts falling due within one year	15	<u>(877,509)</u>	<u>(718,823)</u>
Net Current Assets		1,660,123	524,415
Total Assets less current liabilities		<u>8,025,842</u>	<u>5,946,290</u>
Creditors: amounts falling due after more than one year	16	(380,044)	-
Net Assets		<u>7,645,798</u>	<u>5,946,290</u>
The Funds of the Charity			
Unrestricted Funds			
- General Funds		1,412,123	905,740
- Designated Funds		1,344,867	1,204,585
Restricted Funds			
- Capital Funds		<u>4,888,808</u>	<u>3,835,965</u>
Total Funds		<u>7,645,798</u>	<u>5,946,290</u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime and in accordance with Financial Reporting Statement 102 "The financial Statement Reporting Standard applicable in the UK and Republic of Ireland". The financial statements were approved by the Board of Directors and authorised for issue on 21/5/2021. They were signed on its behalf by:



Mr Eamon Bradshaw
Director



Mr Seamus Lennon
Director

DATE: 21/5/2021

COPE Galway CLG
Year Ended 31 December 2020

Statement of Changes in Funds

	Unrestricted General €	Unrestricted Designated €	Restricted €	Total €
Balance 01/01/19	93,242	1,038,724	2,714,955	3,846,921
Net Income/(Expenditure) 2019	<u>812,498</u>	<u>165,861</u>	<u>1,121,010</u>	<u>2,099,369</u>
Balance at 31/12/19	905,740	1,204,585	3,835,965	5,946,290
Balance 01/01/20	905,740	1,204,585	3,835,965	5,946,290
Net Income/(Expenditure) 2020	<u>506,383</u>	<u>140,282</u>	<u>1,052,843</u>	<u>1,699,508</u>
Balance at 31/12/20	1,412,123	1,344,867	4,888,808	7,645,798

The General reserve represents the free funds of the charity which are not designated for particular purposes. This includes COPE Galway's investment of €1,548,900 in the new Domestic Abuse facility at Modh Eile House in Forster Street, which covers the non Capital Assistance Scheme element of the project.

Designated Reserves represents funds of the charity which have been designated for particular purposes or services.

Restricted reserves represent the following:

- the capital reserves awarded to acquire tangible fixed assets, depreciated in line with the related assets (€4,330,975) and
- €73,013 in relation to funds received from Tusla towards the running of Modh Eile in 2021.
- €5,000 in relation to funds received from Tusla for the Solas Og programme.
- €30,945 in relation to funds received from Galway City Council towards the running of the Housing First project in 2021.
- €229,989 surplus in funds in relation to the funds received from the Galway City Council towards the running of the extended Cold Weather Response service in 2020.
- €218,886 in relation to funds received from HSE to run a COVID 19 Self Isolation Unit for clients in 2021.

COPE Galway CLG
Year Ended 31 December 2020

Statement of Cashflows

		<u>2020</u>	<u>2019</u>
Cashflow from Operating Activities			
Cash generated from operations	17	2,477,680	2,305,227
Cash flows from investing activities			
Purchase of tangible assets		(1,117,594)	(3,315,838)
		<u>1,360,086</u>	<u>(1,010,611)</u>
Net increase/(decrease) in cash and cash equivalents		1,360,086	(1,010,611)
Cash and cash equivalents at beginning of year		870,726	1,881,337
Cash and cash equivalents at end of year	14	<u>2,230,812</u>	<u>870,726</u>

COPE Galway CLG

Year Ended 31 December 2020

Accounting Policies

1. ACCOUNTING POLICIES

COPE Galway CLG financial statements are prepared in accordance with the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with accounting standards issued by the Financial Reporting Council, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") as adapted by Section 1A of FRS 102 and the Companies Act 2014. COPE Galway CLG is a Company Limited by guarantee providing services and supports for people affected by Homelessness, Women and Children experiencing Domestic Violence, and Older people. Cope Galway CLG is a public benefit entity incorporated in Ireland with a registered office at 2-5 Calbro House, Tuam Road, Galway.

COPE Galway is a local Galway organisation providing services and supports for people affected by Homelessness, Women and Children experiencing Domestic Violence, and Older People.

The significant accounting policies adopted by the Company and applied consistently are as follows:

(a) Basis of preparation

The Financial Statements are prepared on the going concern basis, under the historical cost convention, and comply with the financial reporting standards of the Financial Reporting Council including FRS 102 "The Financial Reporting Standard applicable in the UK and the Republic of Ireland" (FRS 102) as adapted by Section 1A of FRS 102 and the Companies Act 2014 and in accordance with the Statement of Recommended Practice for charities.

The financial statements are prepared in Euro which is the functional currency of the company.

(b) Statement of Financial Activities

Income

All incoming resources are included in the Statement of Financial Activity (incorporating Income and Expenditure Account) when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received. The following specific policies are applied to particular categories of income:

- **Donations and Legacies**
Donations, gifts and legacies are included in full in the Statement of Financial Activity when receivable.
- **Income from Charitable Activities**
Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Rent receipts are recognised when received and Meal receipts are recognised on an invoice basis.
- **Donated services and facilities** are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.
- **Other Trading and Investment income** is included when received.

COPE Galway CLG
Year Ended 31 December 2020
Accounting Policies

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income, the costs of the fundraising department including costs in relation to fundraising events and the operating costs of the Charity Shop.
- Charitable activities expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned as set out in Note 5.

(c) Tangible fixed assets

(i) Cost

Property, plant and equipment are recorded at historical cost or deemed cost, less accumulated depreciation and impairment losses.

Freehold premises are stated at cost less accumulated depreciation and accumulated impairment losses.

Equipment and fixtures and fittings are stated at cost less accumulated depreciation and accumulated impairment losses.

(ii) Depreciation

Depreciation is provided on property, plant and equipment, on a straight-line basis, so as to write off their cost less residual amounts over their estimated useful economic lives.

The estimated useful economic lives assigned to property, plant and equipment are as follows:

Buildings	2% straight line on cost
Motor vehicles	12.5% straight line on cost
Office Equipment	15% straight line on cost
Fixtures and Fitting & equipment	15% straight line on cost

The company's policy is to review the remaining useful economic lives and residual values of property, plant and equipment on an on-going basis and to adjust the depreciation charge to reflect the remaining estimated useful economic life and residual value.

Fully depreciated property, plant & equipment are retained in the cost of property, plant & equipment and related accumulated depreciation until they are removed from service. In the case of disposals, assets and related depreciation are removed from the financial statements and the net amount, less proceeds from disposal, is charged or credited to the Statement of Financial Activities.

The building donated to COPE Galway during the year ended 31st December 2014 for the new refuge will not be depreciated until it is substantially ready for use.

COPE Galway CLG
Year Ended 31 December 2020
Accounting Policies

(d) Taxation

No charge to current or deferred taxation arises as the charity has been granted charitable status under Sections 207 and 208 of the Taxes Consolidation Act 1997, Charity No CHY 6339. The charity is eligible under the "Scheme of Tax Relief for Donations to Eligible Charities and Approved Bodies under Section 848A Taxes Consolidation Act, 1997" therefore income tax refunds arising from donations exceeding €250 per annum are included in unrestricted funds.

Irrecoverable value added tax is expensed as incurred.

(e) Retirement Benefits

Retirement benefits are met by payments to a PRSA scheme. Contributions are charged to the Statement of Financial Activities in the year in which they fall due. The assets are held separately from those of the company in an independently administered fund. Differences between the amounts charged in the Statement of Financial Activities and payments made to PRSA are treated as assets or liabilities.

(f) Stocks

Stocks comprise consumable items and goods held for resale. Inventories are stated at the lower of cost and net realisable value. Where stock is received in a non-exchange transaction, stock is valued at the fair value of the stock received that being the price the entity would have to pay if that stock were purchased on an open market basis. Cost is calculated on a first in, first out basis and includes invoice price, import duties and transportation costs. Net realisable value comprises the actual or estimated selling price less all further costs to completion or to be incurred in marketing, selling and distribution.

At the end of each reporting period inventories are assessed for impairment. If an item of stock is impaired, the identified inventory is reduced to its selling price less costs to complete and sell and an impairment charge is recognised in the profit and loss account. Where a reversal of the impairment is recognised the impairment charge is reversed, up to the original impairment loss, and is recognised as a credit in the statement of financial activities.

(g) Interest Receivable

Interest received on the company's investments is recorded as income in the year in which it is earned and included in unrestricted funds.

(h) Trade and other debtors

Trade and other debtors are recognised initially at transaction price. A provision for impairment of trade receivables is established when there is objective evidence that the company will not be able to collect all amounts due according to the original terms of receivables. The amount of the provision is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the effective interest rate. All movements in the level of provision required are recognised in the statement of financial activities.

(i) Cash and cash equivalents

Cash and cash equivalents include cash on hand, demand deposits and other short-term highly liquid investments.

(j) Trade and other creditors

Trade and other creditors are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised at the transaction price.

COPE Galway CLG
Year Ended 31 December 2020
Accounting Policies

(k) Fund Accounting

The following funds are operated by the Charity

Restricted Funds

Restricted Funds represent grants, donations or other income received which can only be used for particular purposes specified by the grantors or donors binding on the Directors. Such purposes are within the overall aims of the charity.

Unrestricted Funds

Unrestricted Funds represent amounts which are expendable at the discretion of the Directors in furtherance of the objectives of the charity and which have not been designated for other purposes. Such funds may be held in order to finance working capital or capital expenditure.

Designated Funds

Designated funds are unrestricted funds earmarked by the Directors for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements. The designations have an administrative purpose.

(l) Sinking Fund

There is a sinking fund established to meet the costs of major renovations and repairs of €100,000.

(m) Employee Benefits

The company provides a range of benefits to employees, including paid holiday arrangements and contribution to PRSA scheme.

(i) Short term benefits

Short term benefits, including holiday pay and other similar non-monetary benefits, are recognised as an expense in the period in which the service is received.

(ii) Retirement benefits

The Company operates a PRSA Plan for its employees on a voluntary basis. This is a pension plan under which the company pays fixed contributions into a separate fund in the employee's name.

The company has no further payment obligations once the contributions have been paid.

COPE Galway CLG
Year Ended 31 December 2020
Notes to the Accounts

2. CRITICAL ACCOUNTING JUDGEMENTS AND ESTIMATES

The preparation of these financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses.

Judgements and estimates are continually evaluated and are based on historical experiences and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

(a) Establishing useful economic lives for depreciation purposes of property, plant and equipment

Long-lived assets, consisting primarily of property, plant and equipment, comprise a significant portion of the total assets. The annual depreciation charge depends primarily on the estimated useful economic lives of each type of asset and estimates of residual values. The directors regularly review these asset useful economic lives and change them as necessary to reflect current thinking on remaining lives in light of prospective economic utilisation and physical condition of the assets concerned. Changes in asset useful lives can have a significant impact on depreciation and amortisation charges for the period. Detail of the useful economic lives is included in the accounting policies.

(b) Providing for doubtful debts

The company makes an estimate of the recoverable value of trade and other debtors. The company uses estimates based on historical experience in determining the level of debts, which the company believes, will not be collected. These estimates include such factors as the current credit rating of the debtor, the ageing profile of debtors and historical experience. Any significant reduction in the level of customers that default on payments or other significant improvements that resulted in a reduction in the level of bad debt provision would have a positive impact on the operating results. There is currently no provision in the accounts, however this is reviewed on an on-going basis.

COPE Galway CLG
Year Ended 31 December 2020
Notes to the Accounts

3. INCOME

All income derives from activities in the Republic of Ireland.

Donations & Legacies income is broken down as follows:

	2020	2019
	€	€
Fundraising Events	225,201	369,194
Donations	473,425	352,197
Corporate Funding	165,933	382,033
	<u>864,559</u>	<u>1,103,424</u>

The company received the following income for Charitable Activities during the year:

	2020	2019
	€	€
Health Service Executive – Homeless Funding	1,738,367	1,500,780
Health Service Executive – Older Peoples Services	241,045	154,000
Tusla – The Child & Family Agency (see appendix 4)	1,218,981	955,189
Galway City Council – Homeless Funding	3,132,096	1,469,908
Galway City Council – Capital Assistance Scheme Grant	619,431	1,771,293
Galway City Council – Private Emergency Accommodation	3,578,208	3,778,653
Galway County Council – Private Emergency Accommodation	585,463	1,129,730
Galway County Council – Homeless Funding	51,662	-
Childcare Subvention (Dept of Children and Youth Affairs)	9,012	71,358
Commission for Supporting Victims of Crime (DJELR)	6,200	6,200
Rental Income	281,267	243,116
Meal Receipts	454,409	363,308
COVID 19 Stability Grant (see appendix 5)	200,000	-
The Ireland Funds – Medtronic	54,887	-
The Ireland Funds – Emergency Support Grant	45,000	-
The Community Foundation for Ireland – Time to Care Grant	24,698	-
The Ireland Funds – Donor Advised Fund	20,000	150,000
The Community Foundation for Ireland – Comic Relief	20,000	20,000
The Ireland Funds – Promising Ireland Campaign	20,000	20,000
The Community Foundation for Ireland – Digital Grant	20,000	-
Civil Service Charities Fund	16,500	-
Galway City Council Grants	8,234	-
Tusla – FEAD Grant for Family Services	5,169	-
HSE Lottery Funding	5,000	4,000
HSE PPE Grant	2,200	-
Galway County Council Grants	2,150	-
Safe Ireland Grant	2,064	-
Tusla – Parenting Learning Grant	2,000	-
The Ireland Funds – Christmas Fund	1,500	-
Galway Roscommon ETB	1,460	1,230
The Wheel – Social Enterprise Award	1,000	-
Galway City Partnership – Time to Care Grant	1,000	-

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Age & Opportunity – Go for Life Grant	340	750
ESB Energy for Generations Grant	-	9,600
The Community Foundation for Ireland	-	6,080
The Community Foundation for Ireland – Children’s coding workshop	-	1,000
Loreto Foundation	-	5,730
Galway 2020 Grant	-	1,000
Get Galway Growing Grant	-	650
Other Miscellaneous	5,828	7,964
	<u>12,375,171</u>	<u>11,671,539</u>

3A. INCOME

Included in Restricted Charitable Activities income is €4,163,671 (2019:€4,908,383) received from Galway City Council and Galway County Council to reimburse the cost of the Emergency Accommodation paid out by COPE Galway on behalf of both Galway City Council and Galway County Council as detailed in note 5 of the accounts.

4. INVESTMENT INCOME

	2020 €	2019 €
Interest received	-	128

5. EXPENDITURE

Expenditure on Charitable Activities 2020

	Homeless €	Domestic Violence €	Older People €	2020 €	2019 €
Direct Costs					
- Staff Costs	2,963,764	1,030,997	356,132	4,350,893	3,494,882
- Client Food Costs	114,285	3,326	172,569	290,180	253,024
- Service Overheads	901,616	208,577	147,013	1,257,206	580,476
- Client Support Services	165,918	113,274	85,265	364,457	297,120
- Emergency Accommodation	4,163,671	-	-	4,163,671	4,908,383
Total Direct Costs	<u>8,309,254</u>	<u>1,356,174</u>	<u>760,979</u>	<u>10,426,407</u>	<u>9,533,885</u>
Support Costs	428,923	160,200	98,187	687,310	666,075
Total Expenditure	<u>8,738,177</u>	<u>1,516,374</u>	<u>859,166</u>	<u>11,113,717</u>	<u>10,199,960</u>

Expenditure on Raising Funds 2020: Reflects the expenditure of the fundraising department and the operation of the Charity Shop.

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Year Ended 31 December 2020
Notes to the Accounts

	Marketing €	Fundraising €	Shop €	2020 €	2019 €
Direct Costs					
- Staff Costs	81,724	132,149	27,358	241,231	323,163
- Event Costs	-	35,852	-	35,852	76,047
- Service Overheads	24,324	39,530	22,612	86,466	160,885
Total Direct Costs	106,048	207,531	49,970	363,549	560,095
Support Costs	7,752	23,254	5,168	36,174	37,908
Total Expenditure	113,800	230,785	55,138	399,723	598,003

All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly; others are apportioned as set out below:

	Total	Fundraising	Homeless Dom Violence	Older People
Support Services	723,484	36,174	428,923	160,200
			98,187	

Support services include senior management, finance, budgeting and accounting, payroll, human resources, communications and advocacy, volunteer co-ordination and all related overheads. The costs of these services have been allocated on the basis of headcount at 31st December 2020.

6. NET INCOME IS STATED AFTER CHARGING

	2020 €	2019 €
Depreciation	173,751	77,335

7. NET INCOME OF €1,699,508 (2019: €2,099,369)

The net income figure of €1,699,508 is a direct result of SORP accounting. SORP accounting states that all income must be shown in the Statement of Financial Activities (incorporating the income and expenditure Account) including the following income which would normally be credited to the Balance sheet and not included in income in the income and expenditure account.

	2020 €	2019 €
Capital Funding for Domestic Violence refuge	314,431	1,746,018
Capital Funding for the purchases of Rental Property	305,000	25,275
Capital Fundraising surplus for Modh Eile House	-	302,133
Increase / (decrease) in funds designated for a specific purpose	126,721	165,861
Tusla funds received for 2020 for the Domestic Abuse Service	73,013	93,493
Tusla funds received for Solas Oig programme	-	5,000
Cold Weather Response 2020 Surplus	229,989	-
HSE funds received for 2021 COVID 19 Self Isolation programme	218,886	-
Housing First funds received for 2020	30,945	31,228
Total	<u>1,298,985</u>	<u>2,369,008</u>

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8. TRANSFER BETWEEN FUNDS

Transfer between Unrestricted and Restricted Funds €431,284.

This amount represents COPE Galway's contribution to the funding of services. This is the cost incurred within the Homelessness, Domestic Abuse and Older Peoples Services that were not covered by Restricted Income obtained during the year.

Transfer between Unrestricted and Designated Funds €60,000.

This is a contribution from Unrestricted Funds to the Sinking Fund in 2020. The Sinking Fund total is €100,000 as at the 31st December 2020.

9. DIRECTORS REMUNERATION AND TRANSACTIONS

No Directors receive any remuneration for their services as directors. Pdraig Cunningham was the staff representative on the Board of Directors (Resigned 18th September 2020). While he received no remuneration for his services as Director, he is paid a salary for his role as Fairgreen Team Leader in line with COPE Galway salary scales. Given his role on the Board of Directors his annual remuneration costs have been included in key management compensation below.

Key management includes the Board of Directors (executive and non-executive), all members of the Company Management and the Company Secretary. The compensation paid or payable to key management for employee services is shown below:

	2020	2019
	€	€
Key management compensation		
Salaries and PRSA costs	387,743	389,191

10. STAFF NUMBERS AND COSTS

	2020	2019
The average number of employees was as follows:		
Homelessness	83	74
Domestic Violence	31	28
Older People's Services	19	21
Fundraising	7	7
Support services	<u>12</u>	<u>10</u>
	<u>152</u>	<u>140</u>

The aggregate payroll costs of these employees were as follows:

	2020	2019
	€	€
Wages & Salaries	4,785,548	4,047,007
Employers PRSI Contributions	496,587	416,118
Retirement Benefits	87,094	76,927
	<u>5,369,229</u>	<u>4,540,052</u>

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The number of employees whose basic salary was greater than €60,000 was 6 as follows:

	2020 Number	2019 Number
Salary range		
€60,000 - €69,999	3	3
€70,000 - €79,999	3	2

The salary paid to the CEO for 2020 was €77,079 (full time position).

All of the employees above are members of the COPE Galway PRSA scheme and employers contributions of 5% were made on their behalf during the year.

11. TAX ON SURPLUS ON ORDINARY ACTIVITIES

No charge to current or deferred taxation arises as the charity has been granted charitable status under Sections 207 and 208 of the Taxes Consolidation Act 1997.

12. TANGIBLE FIXED ASSETS

	Land & Buildings €	Office Equipment €	Fixtures and Fittings €	Motor Vehicles €	Total €
<u>Costs</u>					
At beginning of year	5,901,042	161,774	594,585	94,298	6,751,699
Disposals in year	-	-	-	(11,250)	(11,250)
Additions in year	1,048,515	6,301	47,279	15,500	1,117,595
At end of year	6,949,557	168,075	641,864	98,548	7,858,044
<u>Depreciation</u>					
At beginning of year	592,147	140,355	540,667	56,655	1,329,824
Disposal in year	-	-	-	(11,250)	(11,250)
Charge for Year	138,991	4,803	19,575	10,382	173,751
At end of year	731,138	145,158	560,242	55,787	1,492,325
<u>Net book value</u>					
At 31 December 2020	6,218,419	22,917	81,622	42,761	6,365,719
At 31 December 2019	5,308,895	21,419	53,918	37,643	5,421,875

There were no assets held under finance lease included in the tangible fixed assets.

COPE Galway CLG
Year Ended 31 December 2020
Notes to the Accounts

13. DEBTORS

	2020	2019
	€	€
Trade debtors	164,683	162,344
Prepayments	31,952	29,012
Accrued Income	15,580	116,582
Other Debtors	90,978	53,595
	303,193	361,533

The fair values of trade and other receivables approximate to their carrying amounts.

14. CASH AND CASH EQUIVALENTS

Cash equivalents are short-term, highly liquid deposits and investments that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value. Therefore, a bank deposit or investment normally qualifies as a cash equivalent only when it has a short maturity of, say, three months or less from the date of acquisition.

Held in reserve at the 31st December 2020 is €557,833 relating to 2021 State Funded projects. There is also €587,274 held in reserve for Designated projects, along with a Capital Commitment of €243,617. The combined Creditors and Debtors balance at year end amounted to a liability of €954,360.

	2020	2019
	€	€
Cash and Bank Balances	2,230,812	870,726
	2,230,812	870,726

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2020	2019
	€	€
Trade creditors	102,068	316,891
PAYE/PRSI	130,537	100,987
Accruals, Other creditors & Deferred Income	621,914	300,945
Bank Loan	22,990	-
	877,509	718,823

16. CREDITORS: AMOUNTS FALLING DUE AFTER ONE YEAR

	2020	2019
	€	€
Bank Loan:		
Due in 1 to 2 years	45,981	-
Due in 2 to 5 years	91,962	-
Due in 5+ years	242,101	-
	380,044	-

COPE Galway CLG
Year Ended 31 December 2020
Notes to the Accounts

The Loan with Bank of Ireland is secured through a Fixed & Floating Debenture incorporating a specific charge over the property at 5 Courthouse Square, Galway and a floating Charge over the assets (excluding Unit 2, Lismoyle House, Augustine Street, Galway) and undertakings in the name of COPE Galway Company Limited by Guarantee.

17. RECONCILIATION OF OPERATING SURPLUS TO NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES

	2020 €	2019 €
Net Incoming Resources	1,699,508	2,099,369
Adjustments for		
Depreciation	173,751	77,335
Changes in Working Capital		
Movement in Stock	7,352	(5,330)
Movement in Debtors	58,339	19,085
Movement in Creditors	538,730	114,768
Net cash generated from operating activities	<u>2,477,680</u>	<u>2,305,227</u>

18. SHARE CAPITAL AND MEMBERS LIABILITIES

The company is limited by guarantee, not having a share capital and consequently the liability of members is limited, subject to an undertaking by each member to contribute to the net assets or liabilities of the company on winding up such amounts as may be required not exceeding one Euro (€1).

19. CAPITAL COMMITMENTS

Details of capital commitments at the balance sheet date are as set out below

	2020 €	2019 €
Contracted but not provided for in the financial statements	€243,617	912,396
Not contracted and not provided for in the financial statements	€705,500	-

COPE Galway CLG
Year Ended 31 December 2020
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20. RETIREMENT BENEFITS INFORMATION

	2020	2019
	€	€
Retirement Benefits	<u>87,094</u>	<u>76,927</u>

Contributions outstanding at year-end amounted to €20,309 (2019: €23,960).
The charity operates PRSA scheme that is open to substantially all the employees of the charity.

21. POST BALANCE SHEET EVENTS

The Board of Directors have very carefully reviewed the Charity's activities and available resources in the period following the balance sheet date and in light of the Covid-19 pandemic, which has had a significantly negative impact on the Irish and global economies in 2020 / 2021. They have considered the support being made available by the Irish Government and the resources available within the Charity should it be required. In their opinion, the Charity will be in a position to continue to operate through the current difficult period and has sufficient liquid reserves to absorb any losses or disruption to activities caused by Covid-19 for at least twelve months from the date of signing the financial statements.

The Directors are confident that the Charity will continue and that the financial statements should be prepared on a going concern basis.

There have been no other significant events affecting the company since the year end.

22. APPROVAL OF THE FINANCIAL STATEMENTS

The Directors approved the financial statements on the 21/5/2021.

COPE Galway CLG

Year Ended 31 December 2020

Appendices

Appendix 1- Homeless Services Descriptions

COPE Galway operates a range of services for people who are homeless or at risk of homelessness in Galway City including:

Day Centre at Teach Corrib

Targeted to single person households who are homeless or at risk of homelessness in Galway City. Services include the provision of information and referral to accommodation and mainstream services and assistance in securing long-term accommodation. Food and access to washing and laundry facilities are available.

Family Support Services

Working with and supporting families who are homeless or at risk of homelessness, including providing and placing families in emergency accommodation (operating some of this accommodation directly in the form of self-contained units at various locations in the community); homeless prevention interventions, resettlement and tenancy support and the provision of information and referral to mainstream services and assistance in securing long-term housing.

Family Hub

Provides short term accommodation (STA) ordinarily for up to 10 families, reduced to six since October 2020, based on public health advice. Families have access to cooking and communal facilities, including outdoor and indoor play areas and on-site laundry facilities. The focus of the work with clients is on progressing towards long-term housing. Staff work with and support families to identify and secure housing in the community and provide some post-settlement support.

Resettlement and Tenancy Support Services

Focused on supporting people through their transition to independent living when moving out of homelessness and for the period required to help establish and sustain their tenancy.

Transitional and Community Accommodation

Includes the Towards Independence Project and other transitional and community-based accommodation for single person households, which prioritises referrals from COPE Galway emergency accommodation services.

Fairgreen Hostel

A 26-bedroom emergency accommodation hostel for men who are homeless. The service operates to a harm reduction approach in working with those actively misusing alcohol and/or drugs.

Osterley Lodge

A 12-bedroom emergency accommodation and support service for single women who are experiencing homelessness.

The Cold Weather Response

A winter initiative that runs for approximately 20 weeks to provide overnight accommodation and address the needs of people who sleep rough in Galway. This service was extended in response to the emergence of the Covid 19 pandemic, was moved to a new location to increase capacity and facilitate social distancing, and operated throughout the year of 2020.

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Year Ended 31 December 2020

Appendices

Appendix 2 – Domestic Abuse Descriptions

COPE Galway operates a range of services for women and children who are experiencing domestic abuse in Galway City and County including:

24 -Hour Refuge

Our 24-hour refuge (the only one in the Western Region) offers accommodation to women and children who need a safe place to stay. It allows a woman who takes the step to leave an abusive home to be safe whilst she considers her next steps and explores options as to what she thinks best for herself and any children she may have. This can include understanding her rights in respect of the law and its protections, as well as in the areas of welfare, health, well-being and housing.

Children's Services

Our Children's Service aims to meet the specific and unique needs of children who come to the refuge with their mothers. Our Children's Service team are all qualified and experienced in childcare and development, and create a fun, relaxed, safe and warm environment, which supports each child, as well as providing very necessary support to the mother in her parenting role.

Outreach Service

Our Outreach Service works with women in a community setting. Many women avail of our Domestic Abuse Support Service without ever needing to stay in our refuge. In the same way, however, they are allowed space and time to consider their needs and wants, and to explore options available to them.

Our work also extends to providing training to other professionals in nursing, medicine, social work, family support, education and a wide range of other agencies so they can better recognise, understand and support women who have been living with abuse. Because we are committed to working to eradicate the practices and norms in our society that can allow domestic abuse to take place, we also work with schools and colleges on healthy relationships, delivering workshops and other participatory initiatives designed to encourage a mutually respectful basis in all intimate relationships.

COPE Galway CLG

Year Ended 31 December 2020

Appendices

Appendix 3 – Supports & Services for Older People Descriptions

Community Catering

Provides a key service to many older people in our community. The service allows couples and individuals to enjoy the benefit of living at home without the pressure of having to cater for their dietary needs. The team at Community Catering Meals on Wheels are also immensely proud to enable the provision of safe, productive, progressive work placements for individuals gaining skills and training through organisations such as Employability, Brain Injury Quest, Ability West and National Learning Network.

Meals4Health

Our social enterprise, Meals4Health, supports older people and people living with chronic illness who need specialised nutritional support. Our fresh ready meals are suited to the dietary needs of older people, and are delivered to people at home. In 2020, Meals4Health won the Social Enterprise of the Year Award. Meals4Health was developed with the support of the Social Innovation Fund, Ireland's Animate and Social Enterprise Development Funds, Medtronic, IPB Insurance and the Department of Rural and Community Development.

Community Lunch Clubs

Provides nutritious meals, company, and friendship, along with activities, information and support to older people. The aim is to reduce isolation and help older people maintain links with their community. Our community worker helps local communities/organisations to set up, and then local volunteers run the Lunch Clubs for older people in their area. Lunch Clubs did not operate from March to December of 2020 due to the Covid 19 pandemic.

Sonas Day Centre

Our drop-in centre for older residents in Mervue and surrounding areas aims to ensure that no older person is isolated and continues living a healthy, independent life in their own home. Sonas is a social space for people to come and meet friends and take part in activities such as art classes, exercise classes, movie afternoons, knitting classes, weekly lunch clubs and breakfast mornings. We offer practical supports such as help with a range of health, welfare and housing issues that older people may have, as well as a laundry service and form filing. This year, we were also able to extend our Sonas Day Centre garden, which now has a new greenhouse and shed. Activities at Sonas were curtailed during 2020, but the service remained responsive to individual needs of its clients.

Community Support Projects

Our Community Support workers provide social and emotional support through regular visits to people who are living alone. While many older people today have very supportive families, friends and neighbours to lend a hand, those without this support can often feel isolated, lonely and at a loss as to how to secure the services and supports they need. We provide one-to-one or group support in, for example, accessing relevant services, benefits and information and help navigate what are often complicated and time-consuming processes, such as online information and access or auto attendant phone responses. We also support Residents' Association meetings and liaise with Galway City Council Tenant Liaison Officers; community Gardaí and other community supports. We access funding to organise classes, for example, on gardening, computer skills, yoga and art. Taking part in shared activities in an informal learning setting is enjoyable, good for mental health and supports community spirit. While some activities were curtailed during 2020, this service also increased its capacity to support people on a one-to-one basis and through a new befriending programme.

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Year Ended 31 December 2020
Appendices

Appendix 4 – Tusla Funding and Expenditure Statement

Grant funding in the amount of €1,239,461 (€1,145,968 received in 2020 and €93,493 received in 2019) was spent solely for the purposes of the Tusla funded services areas as outlined below.

Income	2020	2019
	€	€
Tusla Funding	1,239,461	853,988
Administration Expenses		
Salaries & Pension	1,004,639	767,407
Travel, Subsistence & Expenses	7,517	5,250
Insurance	11,161	8,442
Light & Heat	19,219	10,376
Maintenance	17,687	8,892
Communications	7,603	3,393
Office Supplies	8,737	3,057
Staff Training	8,298	9,927
Auditor fees	2,261	2,312
Professional & Contract Services	15,297	2,482
Housekeeping	15,327	8,021
IT Costs	7,601	3,801
Support Costs	160,200	151,627
Health & Safety	6,615	3,206
Food Costs	3,326	12,289
Programme Costs	11,500	5,000
Miscellaneous	11,857	8,702
Bank Interest and Charges	20	-
Net Surplus/(Deficit)	(79,404)	(160,196)

An additional €73,013 was received from Tusla in 2020 towards the running of the Domestic Abuse Service in 2021.

In addition to the above, €2,000 received from Tusla as a Parenting Learning Grant contribution in 2020 and €5,169 received from Tusla towards a FEAD programme for Family Support Services in 2020.

Total funding received from Tusla in 2020 was €1,226,150.

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Year Ended 31 December 2020
Appendices

Appendix 5 – COVID 19 Stability Scheme for Community & Voluntary Organisations, Charities and Social Enterprises Funding and Expenditure Statement

Income	2020	2019
	€	€
Stability Grant	200,000	-
Administration Expenses		
Rent and Rates	51,103	-
Pension Costs	25,097	-
Insurance	10,152	-
Light & Heat	6,278	-
Communications	7,038	-
Office Supplies	14,900	-
General Expenses	23,890	-
Subscriptions	10,255	-
Recruitment Expenses	8,301	-
Professional & Contract Services	13,284	-
IT Costs	16,525	-
Health & Safety	6,386	-
Bank Interest and Charges	6,791	-
Net Surplus/(Deficit)	-	-